

Lancashire County Council

Cabinet Committee on Performance Improvement

Tuesday, 26th February, 2013 at 2.00 pm in Cabinet Room 'B' - County Hall, Preston

Agenda

Part 1 (Open to Press and Public)

No. Item

1. Apologies for Absence

2. Disclosure of Pecuniary and Non-Pecuniary Interests

Members are asked to consider any Pecuniary and Non-Pecuniary Interests they may have to disclose to the meeting in relation to matters under consideration on the Agenda.

3. Minutes of the Meeting held on 17 January 2013 (Pages 1 - 8)
To be confirmed and signed by the Chair.

4. Quarterly Corporate Performance Monitoring and Improvement -Corporate Scorecard Report & Recovery Plans (Pages 9 - 22)

5. Customer Experience Project (List of Projects and Future Potential Reporting) (Pages 23 - 26)

6. Urgent Business

An item of Urgent Business may only be considered under this heading where, by reason of special circumstances to be recorded in the minutes, the Chairman of the meeting is of the opinion that the item should be considered at the meeting as a matter of urgency. Wherever possible, the Chief Executive should be given advance warning of any Members' intention to raise a matter under this heading.

7. Date of Next Meeting

The next meeting of the Cabinet Committee will be held on Tuesday 16 April 2013 at 2.00 pm in Cabinet Room B, County Hall, Preston.

I M Fisher
County Secretary and Solicitor

County Hall
Preston